St. Columba's Cottage, Weobley

Cancellation Policy and No-Shows

We respectfully remind guests that a reservation made and accepting accommodation constitutes a legally binding contract by themselves and St. Columba's Cottage Guest Accommodation.

As St. Columba's Cottage is not in a position to request reasons for the cancellation, this policy applies to all cancellations made after 9.00 a.m. on the day prior to the night booked.

Bookings made without a deposit and in good faith

Cancelled after 9.00 a.m. on the day before the expected arrival date -	100% payment
Cancelled after 9.00 a.m., 2 days before the expected arrival date, until 9.00 am. on the day before the expected arrival date -	50% payment
Prior to 48 hours before 9.00 a.m., before the expected arrival date	No payment

If number of nights previously reserved has decreased, payment will be required subject to timings and percentages above.

Deposits paid in advance and the room is then cancelled after 9.00 a.m. on the day prior to the expected arrival date, will be forfeited in full.

Group Bookings (2 rooms together) - If two rooms are booked by one party, a deposit of 50% is required upon booking. This deposit is non-refundable within a two week period prior to the booked dates.

Why this Cancellation Policy?

A room cancellation in a large hotel amounts to less than 2% of the capacity of that hotel and therefore any cancellation has little effect on their overall business. In the case of St. Columba's Guest Accommodation, this represents a greater proportion of our business, which has a more detrimental effect. We have a 'trust' policy where we rely on our guests to fulfil their bookings made, except in rare circumstances.

We reserve the right to cancel the booking and where deposits have been made, they will be refunded in full.

Breakages and Damage

We reserve the right and you hereby authorise us to invoice you for any breakages and damage incurred to your room or throughout the House during your stay (including without limitation, specialist cleaning), or for any items that are missing when you leave.